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# Doctors' enjoyment of their work and satisfaction with time available for leisure: UK time trend questionnaire-based study

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**ABSTRACT**

**Introduction** Doctors' job satisfaction is important to the health service to ensure commitment, effective training, service provision and retention. Job satisfaction matters to doctors for their personal happiness, fulfilment, service to patients and duty to employers. Monitoring job satisfaction trends informs workforce planning.

**Materials and methods** We surveyed UK-trained doctors up to 5 years after graduation for six graduation year cohorts: 1996, 1999, 2002, 2005, 2008, 2012. Doctors scored their job enjoyment (Enjoyment) and satisfaction with time outside work (Leisure) on a scale from 1 (lowest enjoyment/satisfaction) to 10 (highest).

**Results** Overall, 47% had a high level of Enjoyment (scores 8–10) 1 year after graduation and 56% after 5 years. For Leisure, the corresponding figures were 19% and 37% at 1 and 5 years, respectively. For Leisure at 1 year, high scores were given by about 10% in the 1990s, rising to about 25% in the mid-2000s. Low scores (1–3) for Enjoyment were given by 15% of qualifiers of 1996, falling to 5% by 2008; corresponding figures for Leisure were 42% and 19%. At 5 years, the corresponding figures were 6% and 4%, and 23% and 17%. Enjoyment and Leisure were scored higher by general practitioners than doctors in other specialties. Both measures varied little by sex, ethnicity or medical school attended.

**Conclusions** Scores for Enjoyment were generally high; those for Leisure were lower. Policy initiatives should address why this aspect of satisfaction is low, particularly in the first year after graduation but also among hospital doctors 5 years after graduation.

**INTRODUCTION**

The training to become a doctor is long and demanding. It is expensive for both the individual trainee and for the public purse. The investment of time, effort and money begins to come to fruition when doctors qualify and commence work. However, if they do not achieve a level of satisfaction with their work that is appropriate for their level of commitment, the health service may risk of losing their valuable expertise<sup>1 2</sup> to other countries or other careers. It is crucial to understand how doctors feel about their early experiences after graduation and to consider policy responses to mitigate any shortcomings. Having qualified as doctors but with further specialty training ahead, are they happy with their chosen careers? Do they enjoy their job, and are they satisfied with the time it leaves them for activities outside work?

Job enjoyment and satisfaction with the amount of time available for activities outside work are two elements particularly relevant to overall job satisfaction.<sup>1</sup> Our aim in this paper is to report trends in doctors' self-assessed satisfaction with work and leisure 1 and 5 years after graduation, comparing successive cohorts of graduates, and to determine whether satisfaction varies between men and women, medical school attended or subsequent specialty of work 5 years after graduation.

**METHODS****The surveys**

The UK Medical Careers Research Group (MCRG) has undertaken multipurpose surveys of doctors about their careers for many years.<sup>3–10</sup> MCRG surveys use self-completed postal and web-based questionnaires. The cohorts comprise all doctors from all UK medical schools in selected years of qualification. Doctors are contacted 1, 3 and 5 years after qualification and at varying intervals thereafter. Non-respondents are followed up with several reminders. Earlier papers describe our methods in detail.<sup>7 11</sup>

**Data used for this analysis**

We report results for six graduation years: 1996, 1999, 2002, 2005, 2008 and 2012. At the time of the surveys, respondents were either undertaking a common Foundation year, now called the 'F1 year' in the UK (graduates of 1996–2012), or were 5 years into their postgraduate careers (graduates of 1996–2008). Doctors completing questionnaires were deemed to have consented to the inclusion of their information in the study.

One year after graduation, we asked (among many other questions) *How much have you enjoyed the F1 year overall?* asking doctors to give a score on a scale from 1 (*did not enjoy it at all*) to 10 (*enjoyed it greatly*). We also asked *How satisfied are you with the amount of time the F1 year has left you for family, social and recreational activities?* scored from 1 (not at all satisfied) to 10 (greatly satisfied). In the surveys of the 1999 and 2002 cohorts, our questions referred to the PRHO (pre-registration house officer) year. This was the term used for the first postgraduate training year prior to 2005. The 1996 graduation year doctors were asked to answer with reference to 'your current position', rather than the PRHO year.

Five years after graduation, all cohorts were asked *How much are you enjoying your current position?* and *How satisfied are you with the amount of time your work currently leaves you for*



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*family, social and recreational activities?* with responses scored in the same way as the year 1 surveys.

For brevity, we refer in the results, tables and figures to *Enjoyment* and *Leisure* to denote the two questions and the responses.

### Data analysis

We compared scores for Enjoyment and Leisure using  $\chi^2$  tests and rank-based non-parametric methods as appropriate.

## RESULTS

### Survey responses: year 1

From a graduation total of 29 879 F1 doctors, we were able to contact 29 184 doctors, of whom 56% (16 440 doctors) replied to our surveys. We had no contact details for 692 doctors, and we knew of three deaths. A further 55 doctors were contacted but explicitly declined to take part. Late responders were given the option of abbreviated questionnaires which excluded the questions reported here. In all, 16 298 doctors replied to the question about Enjoyment and 16 286 to the question about Leisure.

### Survey responses: year 5

A total of 21 031 doctors out of 24 447 were contactable, and 11 841 replied (56%). We had no contact details for 3386. Thirty doctors were known to have died by the time of the year 5 survey and 218 declined to take part. A total of 11 516 doctors replied to the question about Enjoyment and 11 517 to the question about Leisure.

### Overall results for Enjoyment and Leisure

Job enjoyment scores were arranged around a peak (modal) rating of 8 out of 10 with a long 'tail' of lower values (figure 1). Enjoyment ratings for year 1 surveys of graduates from the earlier cohort years studied (1996, 1999) were lower than others. By year 5, there was little visible difference between the cohorts in Enjoyment (figure 1B) with all scores peaking at 8 out of 10. Kruskal–Wallis one-way analysis of variance on the Enjoyment scores gave a much higher test statistic for the year 1 surveys ( $\chi^2=2278.9$ ) than for the year 5 surveys ( $\chi^2=983.4$ )—indicating a greater degree of variation between the cohorts in the scores—though both tests gave  $p<0.001$ .

The profile for Leisure score ratings was somewhat different (figure 2). For year 1 surveys, the earlier the cohort, the lower Leisure tended to be rated. Doctors in the 1996 and 1999 cohorts rated their Leisure time at a peak of around 3–4 compared with a peak rating of 7 in the more recent cohorts. As with Enjoyment, the pattern of ratings for Leisure in the year 5 surveys was similar for all cohorts, peaking around 8 out of 10 although 1996 graduates were bimodal at a score of 3–4 and a score of 7. Kruskal–Wallis tests confirmed that the Leisure scores differed significantly by year of graduation ( $\chi^2=2414.8$ ,  $p<0.001$  for the year 1 surveys and  $\chi^2=1216.5$ ,  $p<0.001$  for the year 5 surveys).

For convenience of further analysis, responders' ratings of their Enjoyment and Leisure were grouped as Low (1–3), Medium (4–7) and High (8–10). In year 1, over all cohorts, 47% had a high level of enjoyment, 47% a medium and 7% a low level (table 1). The Leisure satisfaction rating was less positive, with only 19% recording a high score, 56% medium and 27% low. As table 1 shows, there was a general trend for Enjoyment scores to improve with each subsequent cohort. Enjoyment scores at year 5 were markedly higher than for the same cohort at year 1.

Leisure scores exhibited a similar pattern of improvement across the cohorts with the exception of the 2012 cohort in year 1 which showed a slight decrease in satisfaction compared with the 2009 cohort. Although Leisure scores showed considerable improvement in year 5 compared with year 1, they were lower than Enjoyment scores in all cohorts (table 1).

### Changes between years 1 and 5

Doctors' scores for Enjoyment and Leisure changed significantly between years 1 and 5: for Enjoyment and Leisure, respectively, the McNemar–Bowker test statistic for changes between the three rating categories was 239.6 and 943.1 (both  $p<0.001$ ).

Only 11% of doctors (67/601) who scored their Enjoyment as Low in year 1 still scored it as Low at year 5 (table 2). Sixty-five per cent of doctors (2710/4196) who recorded a High score at year 1 retained a High score at year 5. Overall, 29% (2677/9227) improved their score and 18% (1693/9227) reported a worse score at year 5.

Doctors' Leisure scores improved less than their Enjoyment scores, with 24% (596/2492) in the Low category in both year 1 and year 5 surveys and 45% (722/1618) retaining a year 1 High score in year 5. Overall, 40% (3727/9226) had improved and 18% (1639/9226) scored worse at year 5.

Differences in scores between men and women, and between doctors of different ethnicities were small (see online supplementary appendix A and B).

### Differences by country and by medical school attended (year 1 only)

Medical schools attended were grouped by UK country, and within England into London, Oxford and Cambridge, new English schools and older English schools (see online supplementary appendix C). Enjoyment of the F1 year did not vary significantly by country (table 3). Satisfaction with Leisure varied significantly by country. Wales had the greatest proportion of doctors scoring their satisfaction with their Leisure time as High, followed by England, Scotland and Northern Ireland.

### Differences by specialty (year 5 only)

By year 5, doctors were working in a designated specialty and Enjoyment and Leisure scores could be compared by specialty. Specialties were grouped as described in online supplementary appendix D. Enjoyment scores did not vary greatly between the four specialty groups (table 4) in percentage satisfaction, though the variation was statistically significant.

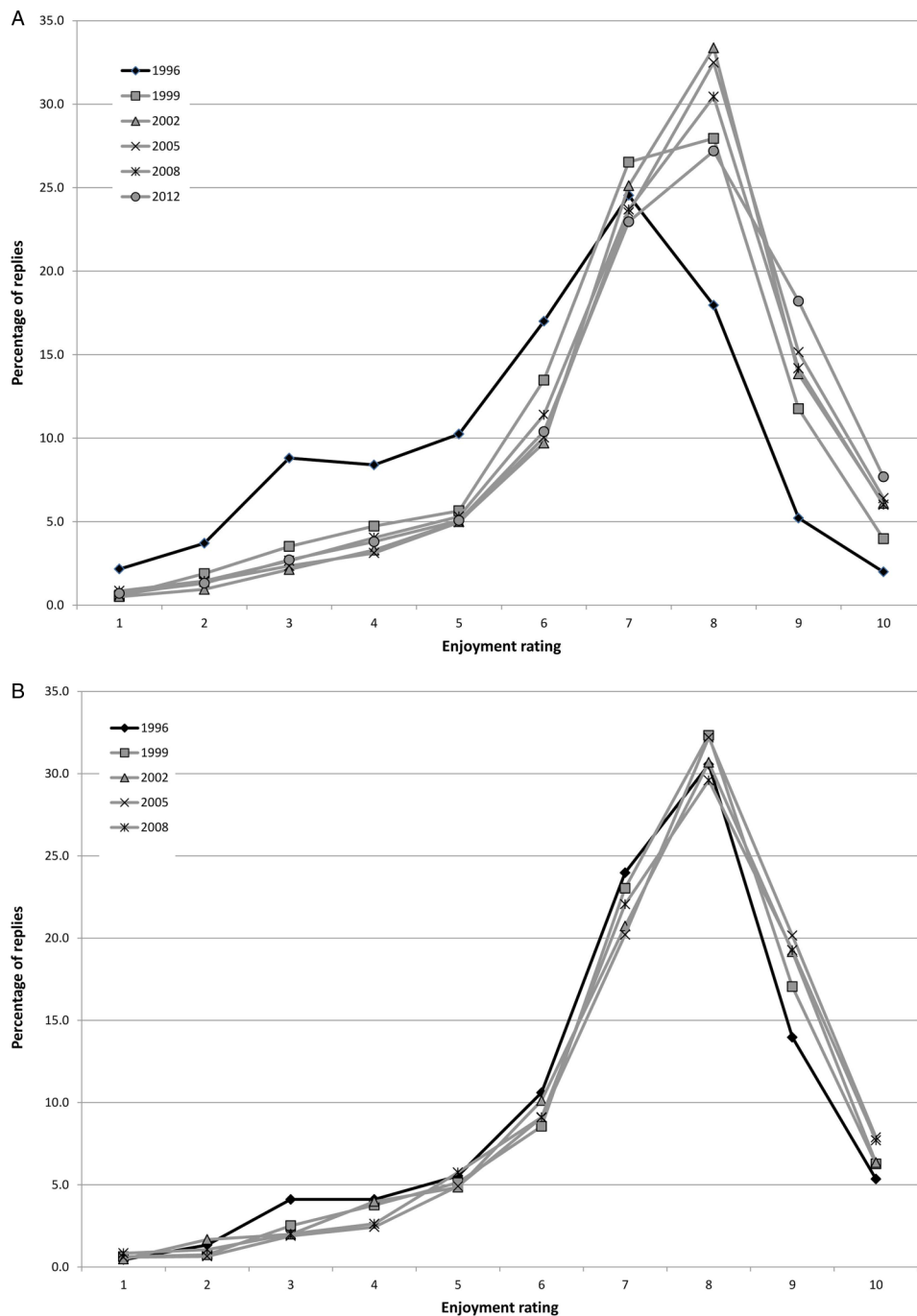
Scores for Leisure varied much more by specialty and were the highest among respondents in general practice.

## DISCUSSION

### Main findings

Doctors in these cohorts were generally positive about their level of enjoyment of their first postgraduate year with only a very small percentage reporting a low level of enjoyment. Graduates from the four cohorts we surveyed who graduated between 2002 and 2012 scored consistently high for enjoyment; results from graduates of the 1990s were somewhat lower. Doctors in all cohorts were less satisfied with the amount of time their job allowed them for non-work activities, with many scores around the midpoint of our scale, though, as was the case for job enjoyment, scores for recent graduates were higher than for those from the 1990s. The fact that Enjoyment scores tended to be much higher than Leisure scores needs consideration. It is possible that high levels of job satisfaction to some extent compensate for long and sometimes unsocial hours,

**Figure 1** How doctors score job enjoyment out of 10 in (A) their first year after graduation, graduates of 1996–2012 and (B) 5 years after graduation, graduates of 1996–2008.



though we have no data from this study which demonstrate that this is the case.

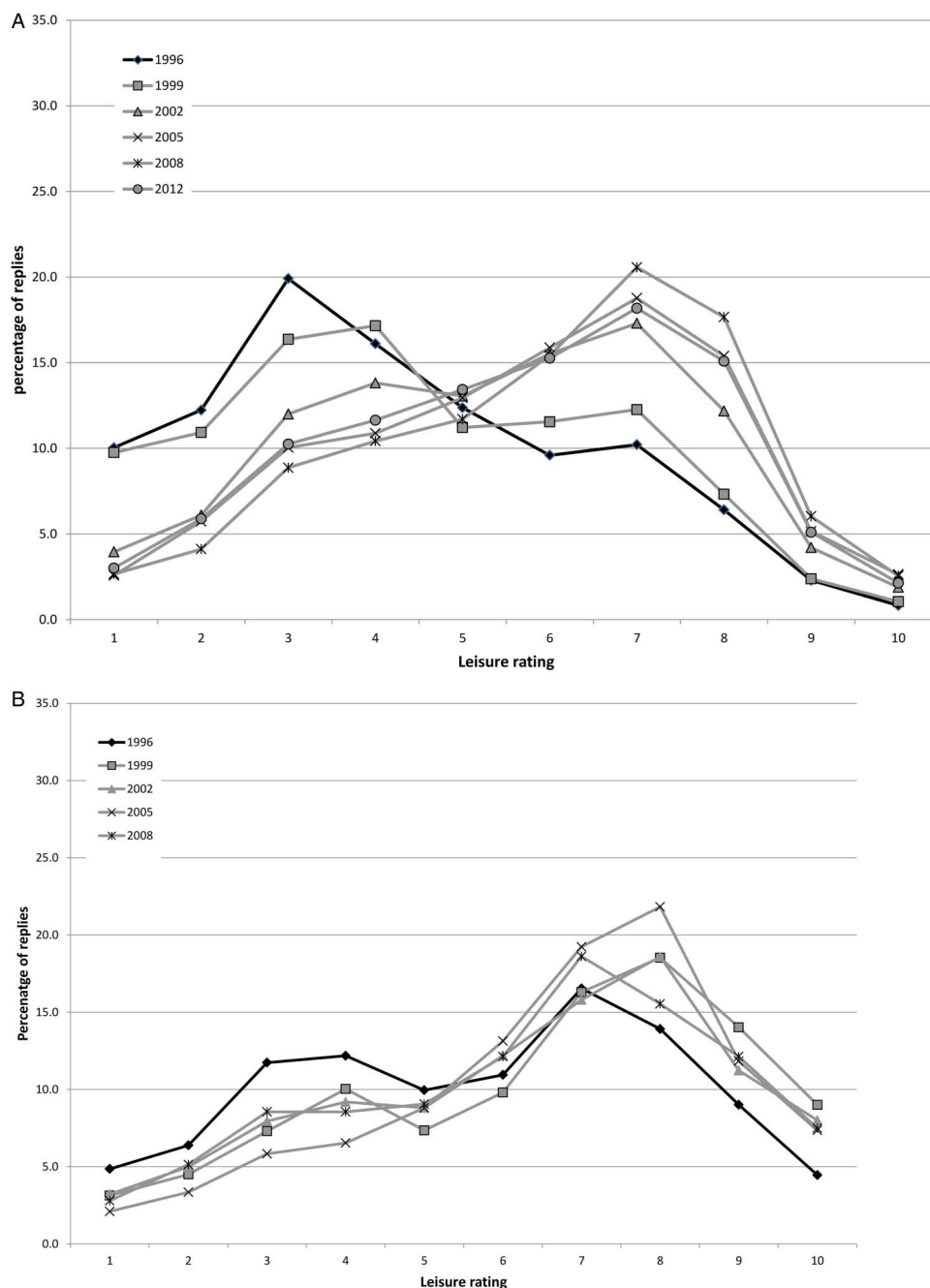
The secular trend on both measures was one of increasing satisfaction. The improvement at year 1 broadly coincided with the introduction of the European Working Time Directive (EWT) in 2005, though it is beyond the scope of this study to attribute causation. Differences in scores between men and women, and between doctors from different ethnic groups were small. Analysis by medical school attended did not reveal large variation, though within schools, the satisfaction levels for enjoyment and leisure time satisfaction tended to be related.

When surveyed 5 years after graduation, both Enjoyment and Leisure scores had improved substantially, although leisure time

satisfaction at 5 years did not appear to have improved among doctors surveyed after the introduction of the EWT) as much as might have been expected. Doctors in general practice scored their Enjoyment and Leisure higher than did doctors in other specialties.

#### Strengths and weaknesses of the study

This is a large study with the capability for studying junior doctors' views over many graduation cohorts, with questions asked in a consistent format to maintain comparability. The range and detail of questions was necessarily limited in order to maximise response rates. In common with all surveys, there is potential for non-responder bias.



**Figure 2** How doctors score leisure time out of 10 in (A) their first year after graduation, graduates of 1996–2012, and (B) 5 years after graduation, graduates of 1996–2005.

Self-perceived enjoyment does not necessarily relate to competence, or to the value of a learning experience, or to being a marker of the ability of the new doctor to make a positive contribution in the workplace. Satisfaction with leisure time is necessarily a subjective measure, and respondents will have differing expectations and requirements. It does not necessarily directly reflect the actual hours worked relative to those expected. Nevertheless, both measures have value in indicating the level of satisfaction of junior doctors with their early post-graduate years of work.

### National and international context

Doctors who graduated in 2008 scored their job enjoyment slightly lower than graduates of 2002 and 2005 in our year 1 survey. Bovier and Perneger showed general job satisfaction for

Swiss doctors to have decreased in their study of 2007.<sup>12</sup> We found job enjoyment scores had increased marginally for the 2002 and 2005 graduates compared with earlier years. Aasland *et al*,<sup>13</sup> in a study of doctors in Norway, showed job satisfaction increased over a similar period (2000–2006). Job enjoyment for doctors is probably complex, a result of several factors that vary from doctor to doctor and will include the quality of their interaction with others in the team such as nursing staff.<sup>14</sup> Nursing staff generally provide core stability to any hospital team. Doctors in training spend short periods in several different teams and how much doctors enjoy their work may vary with the post and, in particular, how well they are integrated into a new team. Variation by medical school in the enjoyment of the F1 year may reflect in part different support environments found in different Trusts.

**Table 1** Enjoyment and Leisure: doctors' views 1 and 5 years after qualification, percentages of those who replied

	Percentage level of satisfaction*			Total replies (100%)
	Responder rating out of 10			
	Low (1–3)	Medium (4–7)	High (8–10)	
<b>Enjoyment</b>				
Year 1†				
1996	14.7	60.2	25.2	2918
1999	5.9	50.4	43.7	2390
2002	3.6	43.1	53.3	2760
2005	4.3	41.6	54.0	3109
2008	5.0	44.4	50.6	2828
2012	4.7	42.2	53.1	2291
All years	6.5	47.0	46.5	16 296
Year 5‡				
1996	6.2	43.6	50.2	2231
1999	4.0	40.6	55.5	2353
2002	4.3	39.6	56.1	2242
2005	3.3	37.3	59.4	2255
2008	4.2	39.5	56.4	2306
All years	4.4	40.1	55.5	11 387
<b>Leisure</b>				
Year 1§				
1996	42.2	48.3	9.5	2918
1999	37.0	52.2	10.8	2389
2002	22.0	59.7	18.3	2758
2005	18.4	58.5	23.2	3106
2008	15.6	58.1	26.2	2820
2012	19.1	58.5	22.3	2293
All years	25.6	55.9	18.5	16 284
Year 5¶				
1996	22.8	49.5	27.8	2230
1999	15.5	43.3	41.3	2353
2002	16.7	45.8	37.5	2245
2005	11.8	46.9	41.2	2256
2008	17.0	47.2	35.8	2304
All years	16.7	46.5	36.8	11 388

\*Scored from 1 (not at all satisfied) to 10 (highly satisfied) and grouped.

†Linear-by-linear association was significant at 500.5,  $p < 0.001$ .‡Linear-by-linear association was significant at 29.1,  $p < 0.001$ .§Linear-by-linear association was significant at 776.6,  $p < 0.001$ .¶Linear-by-linear association was significant at 42.5,  $p < 0.001$ .

Doctors' enjoyment of their work was maintained and even very slightly increased despite the UK recession of 2008 and challenging financial circumstances for the National Health Service. During 2005, the previous training programme was replaced by Modernising Medical Careers (MMC).<sup>15</sup> Under MMC, the first two postgraduate years became more structured and the learning targets became more specific. Enjoyment scores for 2005 were similar to 2002 and have fluctuated a little for subsequent cohorts of junior doctors but, overall, the change in training regime, although significant, appears to have had little immediate impact on new graduates' enjoyment of their first year. Doctors' attitudes reflect the surprisingly high levels of job satisfaction across all UK occupations during the recent difficult years for the UK economy. It has been mooted that, in times of financial crisis, expectations may be lowered<sup>16</sup> and this, in turn, could result in higher than expected job satisfaction.

A survey of Specialist Registrars attending a UK Obstetrics and Gynaecology meeting found that only half the respondents felt

**Table 2** Enjoyment and Leisure: how doctors' views changed between 1 and 5 years after graduation

	Year 5 survey			Total (numbers who replied)
	Low (1–3)	Medium (4–7)	High (8–10)	
<b>Year 1 survey</b>				
<b>Enjoyment</b>				
Low (1–3)	67	260	274	601
Medium (4–7)	207	2080	2143	4430
High (8–10)	117	1369	2710	4196
Total (replied)	391	3709	5127	9227
<b>Leisure</b>				
Low (1–3)	596	1099	797	2492
Medium (4–7)	743	2542	1831	5116
High (8–10)	186	710	722	1618
Total (replied)	1525	4351	3350	9226

they had achieved work–life balance.<sup>17</sup> Our scores on satisfaction with the amount of time available for leisure show a similar mixed picture. Dissatisfaction with time for social and family life were the greatest factors for those who felt they had not achieved balance.<sup>17</sup> A survey by the Medical Workforce Unit at the Royal College of Physicians also found variation in the rating of work–life balance among registrars in different specialties, with general practice registrars having the highest scores.<sup>18</sup> In the USA, general surgeons were found to have significantly poorer work–life balance than doctors in other specialties,<sup>19</sup> which concurs with our findings. A comparison of the job satisfaction of hospital doctors in Germany and Norway found significant differences between the two countries.<sup>20</sup> Job satisfaction among New Zealand doctors compared with those in the UK has been traditionally reported as higher.<sup>21</sup>

The EWTD was introduced to medicine in the UK from 2005. In principle, it restricts the working week to an average

**Table 3** Enjoyment and Leisure: doctors' views according to their medical school, 1 year after graduation

Medical School group	Percentage responder rating out of 10			
	Low (1–3)	Medium (4–7)	High (8–10)	Total replies (100%)
<b>Enjoyment*</b>				
England Old	4.2	43.4	52.4	2260
England New	4.9	44.0	51.2	473
England London	5.0	44.7	50.3	1097
England Oxbridge	6.6	46.7	46.7	289
Scotland	7.1	41.6	51.3	606
Wales	3.3	41.1	55.6	241
Northern Ireland	3.2	38.3	58.4	154
<b>Leisure†</b>				
England Old	15.2	58.7	26.2	2256
England New	19.7	55.0	25.3	471
England London	18.5	57.4	24.1	1095
England Oxbridge	19.3	60.7	20.0	290
Scotland	21.6	57.2	21.3	607
Wales	14.9	58.9	26.1	241
Northern Ireland	13.0	68.2	18.8	154

\* $\chi^2_6=18.7$ ,  $p > 0.05$ .† $\chi^2_6=32.3$ ,  $p < 0.001$ .

**Table 4** Enjoyment and Leisure: doctors' views according to their current speciality 5 years after graduation

Specialty group	Percentage responder rating out of 10			
	Low (1–3)	Medium (4–7)	High (8–10)	Total replies (100%)
<b>Enjoyment*</b>				
Medical specialties/hospital medicine	4.8	42.6	52.6	2028
Surgery	5.3	40.8	53.9	2219
Other specialties combined	4.1	38.5	57.4	3202
General practice	3.5	39.8	56.6	2962
<b>Leisure†</b>				
Medical specialties/hospital medicine	19.0	47.9	33.1	2028
Surgery	23.0	49.8	27.2	2220
Other specialties combined	19.7	50.5	29.8	3206
General practice	8.2	41.4	50.5	2961

\* $\chi^2=22.4$ ,  $p<0.001$ .† $\chi^2=502.7$ ,  $p<0.001$ .

of 48 h and prescribes rest periods and annual periods of paid leave. While EWTD may have contributed to our finding marginally higher leisure time satisfaction scores from 2005 onwards among the F1 doctors, scores had already markedly improved in 2002 compared with 1996 and 1999. In a small qualitative study in the USA in 2004, it was found that while the introduction of fixed working time resulted in 'an improved sense of well-being' among doctors, concern about discontinuity of patient care and missed learning opportunities left them generally dissatisfied.<sup>22</sup> Across all occupations in Britain, satisfaction with work and work–life balance improved between 2006 and 2010, although the workers in the UK score lower than the workers in most European countries.<sup>16</sup>

In our surveys, leisure satisfaction scores of F1 doctors have increased steadily in successive cohorts. Lydall *et al*'s<sup>23</sup> findings of a 2007 study of applicants to the newly introduced Medical Training Application System (MTAS), a short-lived online job application system that was beset by implementation problems, reported high levels of depressive symptoms at that time. Fortunately, the stress that most junior doctors would have suffered and which may have affected their job enjoyment appears to have attenuated, and proportions reporting high scores for both enjoyment and leisure satisfaction in our most recent surveys are either equal to, or greater than, pre-MTAS levels.

As with this study, Bovier and Perneger<sup>24</sup> found scores for enjoyment to be higher than for satisfaction with leisure time in a survey in 1998 and a random sample of 2000 doctors in the USA reported in 2007 found that overall job satisfaction may be high even though work–life balance is poor.<sup>19</sup> A 2012 Israeli study of neonatologists also found high levels of job satisfaction alongside low levels of satisfaction with workload and leisure time.<sup>25</sup> In his commentary on Moshe *et al*'s paper, Kravitz remarks that 'physician satisfaction is a public health issue'.<sup>26</sup>

We were concerned that doctors' enjoyment of their work in their first year after graduation may reflect some aspects of their experiences during their time at medical school. It should be noted that some junior doctors travel to gain experience in institutions away from their original medical school and the views they express will relate to this new institution. Generally, the

differences in scores for both Enjoyment and Leisure by medical school attended prior to graduation were small, which may reflect this mobility. Differences in enjoyment and leisure time satisfaction, comparing graduates of different medical schools, were not as pronounced as differences in the level of (self-perceived) preparedness for practice by medical school, on which we have previously published.<sup>27–31</sup>

We found only small differences in scores for both enjoyment and leisure between men and women, and between doctors from different ethnic groups. These findings are similar to both Keeton *et al*<sup>19</sup> in the USA and Aasland *et al*<sup>13</sup> in Norway.

## CONCLUSIONS

Doctors' job enjoyment and satisfaction with leisure time fluctuated but results indicate a trend of improving scores over the whole period studied. The latest data we report show that satisfaction with leisure time remains low despite it being a decade since the implementation of the EWTD in the UK. Differences in scores according to medical school attended, sex and ethnicity were slight. Doctors in general practice 5 years after graduation rated their Enjoyment and Leisure higher than doctors in other specialties.

Adequate leisure time is an important component of overall job satisfaction, yet it was common for doctors to score this lower than their job enjoyment. Policy initiatives should address why this aspect of satisfaction is so low, particularly in the first year after graduation, and among hospital doctors 5 years after graduation.

## Main messages

- ▶ Results indicate a trend of improving scores for both Enjoyment and Leisure over the whole period studied.
- ▶ Satisfaction with leisure time remains low despite the implementation of the European Working Time Directive.
- ▶ Factors such as gender, ethnicity and medical school attended do not significantly affect doctors' views on their Enjoyment or Leisure.
- ▶ Doctors in general practice 5 years after graduation rated their Enjoyment and Leisure higher than doctors in other specialties.
- ▶ Policy initiatives should address why satisfaction with Leisure time is so low, particularly in the first year after graduation, and among hospital doctors 5 years after graduation.

## Current research questions

- ▶ Why is satisfaction with Leisure time so low, 10 years after the implementation of the European Working Time Directive?
- ▶ Why are job enjoyment and Leisure satisfaction higher for general practitioners than for hospital doctors?
- ▶ Why do year 1 scores for Enjoyment and Leisure remain consistently below year 5 scores?

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